

December 15th, 2017 Hilton Santa Fe 11:30 am to 1:30 pm







THE YEAR IN REVIEW

PATRICIA BOIES, HEALTH SERVICES DIVISION DIRECTOR

### HEALTH POLICY AND PLANNING COMMISSION (HPPC)

### County Health Action Plan: Six Priorities

- Increase enrollment in health insurance
- Reduce alcohol use
- Reduce suicides
- Reduce low birth weight births
- Increase consumption of health foods

# SHIFT FROM CLAIMS TO CONTRACTS TO ADDRESS PRIORITIES

- Mobile Crisis Response Team
- Low Birth Weight Prevention Initiative
- Contracts amended to incentivize AHC participation

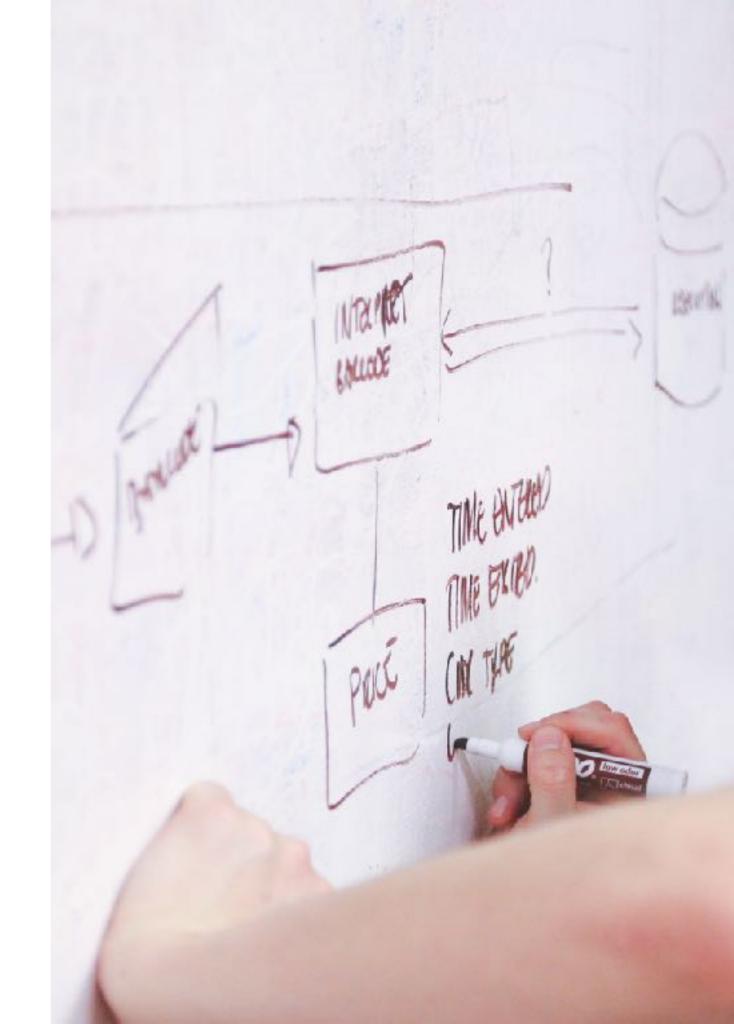


#### Santa Fe County Health Action Plan Report Card Click Icons for Details 09 '10 '11 '12 '13 '14 '15 '16 49.3% GOAL 1. Increase Percentage of residents enrolled in Medicaid 18.7% 22.8% enrollment of residents in health 85.1% Percentage of residents with health 75.9% 76.5% insurance insurance Percentage of adults engaging in binge 14.8% drinking during the past 30 days 16.4%● 14.2% GOAL 2. Reduce (age-adjusted) alcohol abuse Percentage of youth (6th through 8th 23:7% 13.9% grades) using alcohol during the past 30 days GOAL 3. Reduce Rate of deaths due to drug overdose drug abuse (per 100,000; age adjusted rate) Percentage of babies weighing less than 2,500 grams (about five and a half pounds) 9.9% 7.6% - All births Including Multiple Births Percentage of babies weighing less than 8.7% **GOAL 4. Reduce** 2,500 grams (about five and a half pounds) low birth weight Single Births only 6.5% Percentage of babies who are born preterm 4.4% 7.9% (< 37 weeks) 6.5% ◆27.1% Percentage of MIDDLE school students who have seriously thought of killing themselves 21.2% 21.1% 17.0% Percentage of HIGH school students who GOAL 5. Reduce 14.9% have seriously thought of killing themselves 14.5% suicides Rate of deaths due to suicide (per 100,000; age-adjusted rate) 19.2 16.5 Percentage of adolescents (high-school aged) who consume five or more fruits and 27.9% 27.0% GOAL 6. Increase vegetables per day consumption of Percentage of adults who consume five or 27.5% healthy food 24.4% more fruits and vegetables per day 20.2% (age-adjusted) Trend in Comparison Baseline Year 2013 Worsening No change Improving to Baseline Year

### HPPC and CSD

Recommended that Board of County Commissioners approve three-year plan for AHC

Dedicate funds to implement system changes



### ACCOMPLISHMENTS IN YEAR ONE

- · AHC Project Manager: Elizabeth Peterson
- AHC Advisory Committee: Carol Luna-Anderson, Chair
- Gap Analysis
- IT Consultant
- Outreach and Enrollment/Health Care Advocate
- FQHCs: Clinic Contracts to Include Navigation/Flexible Funding
- Community Based Navigation Contracts/Flexible Funding
- SHARE New Mexico as Primary Resource Guide

### ACCOMPLISHMENTS IN BEHAVIORAL HEALTH

- Behavioral Health Program Manager: Alex Dominguez
- Detox Funding
- Narcan Distribution
- Crisis Center RFP

\$50,000 Senior Health Tracks Pilot

\$10,000

Crisis Center Development

\$100,000
Naloxone Education and Distribution

\$100,000

Outreach and Enrollement

\$290,000

TA (Project Management, Gap Analysis, IT Consultation) \$800,000

**Existing Contracts Align with AHC** 

\$360,000 **New Navigation Contracts** 

FISCAL YEAR 2017

Total: \$1,710,000



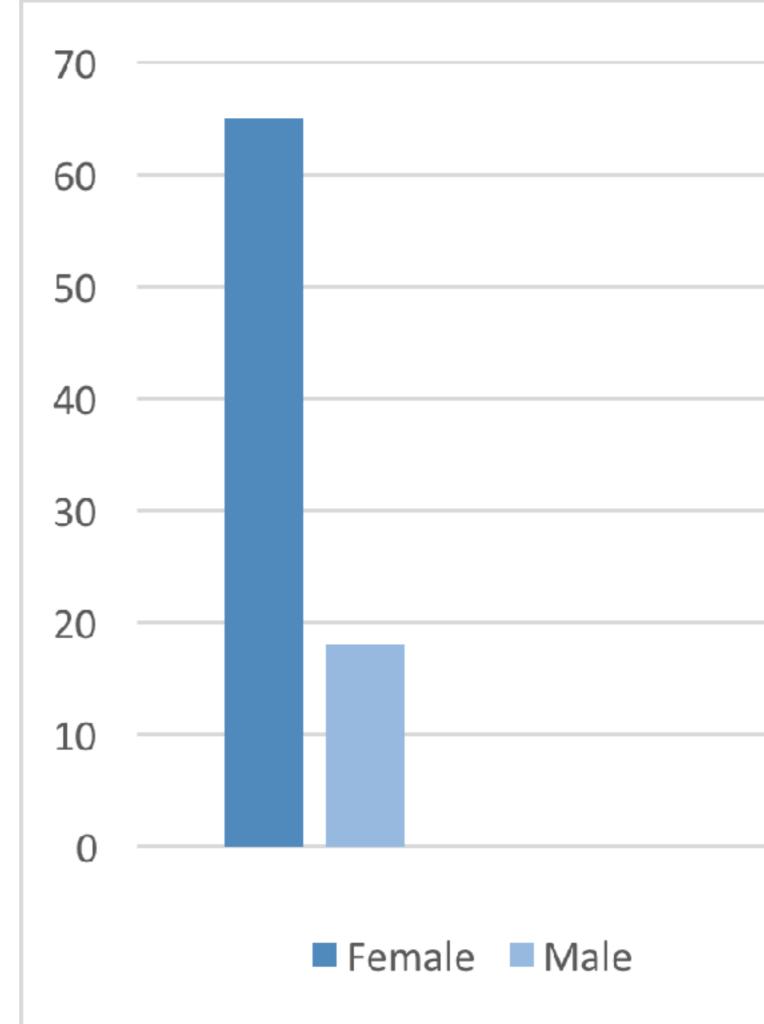
## A NEW MEXICAN MODEL IMPLEMENTED

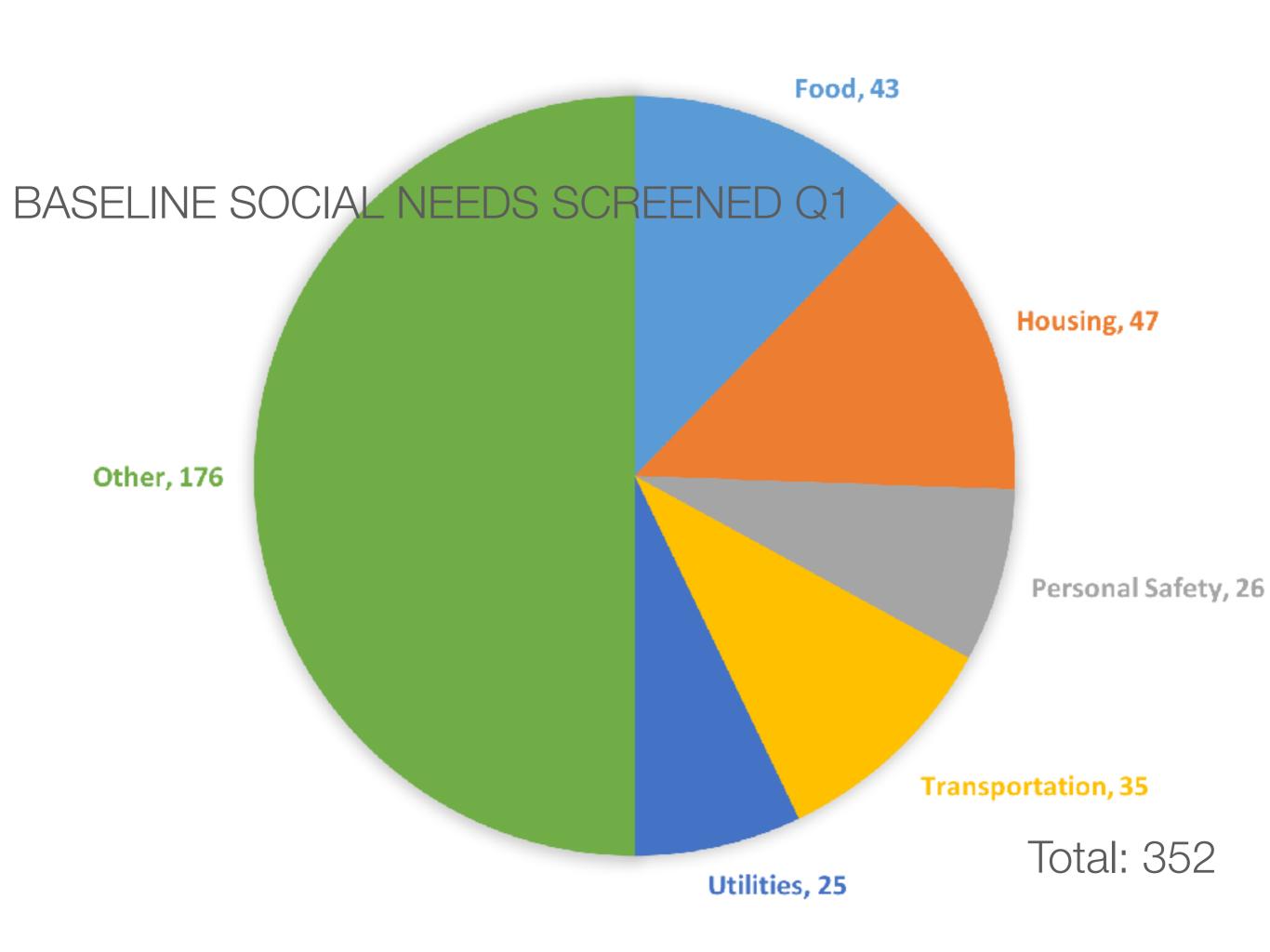
KYRA OCHOA, HEALTH CARE ASSISTANCE PROGRAM MANAGER

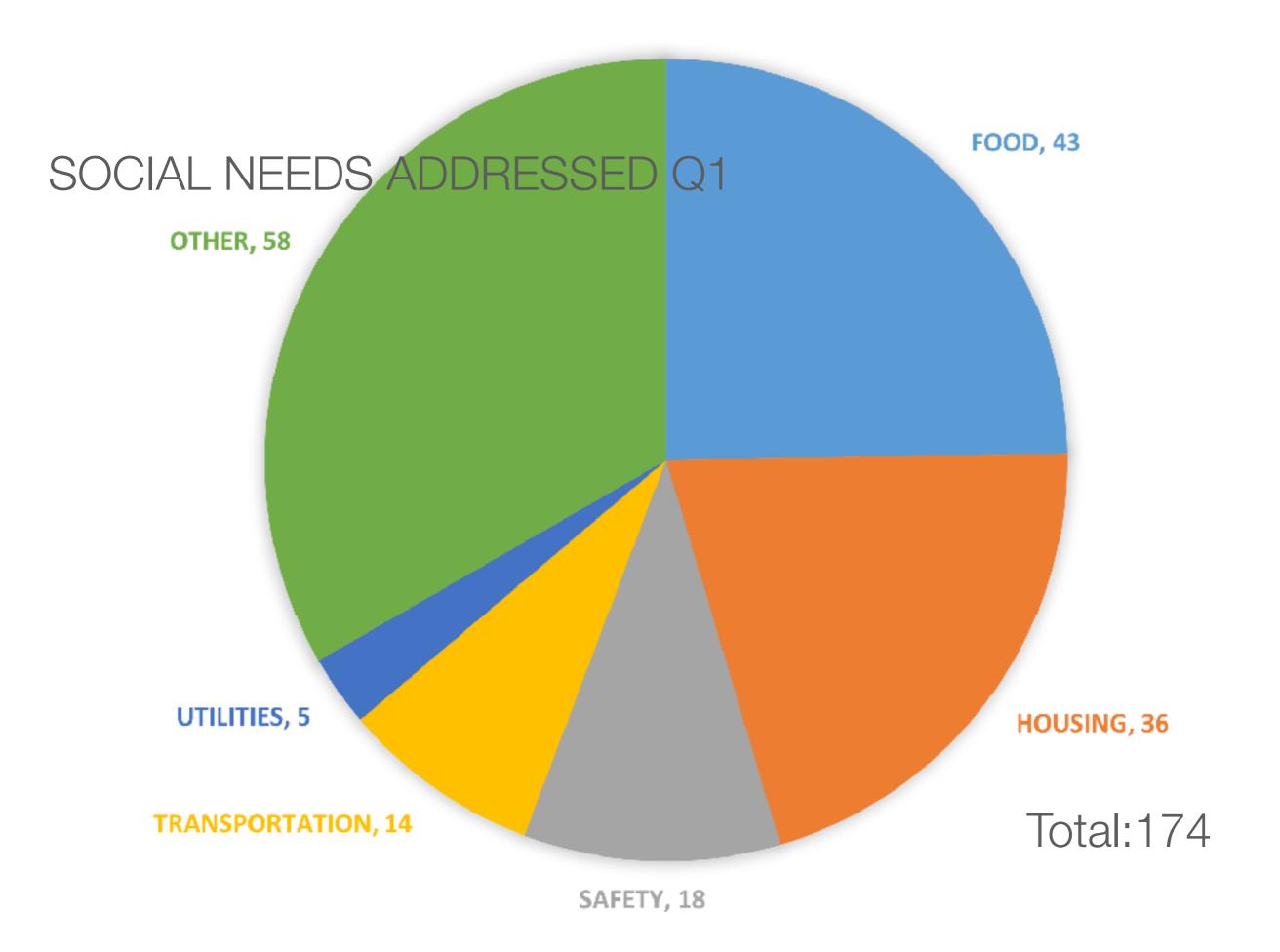


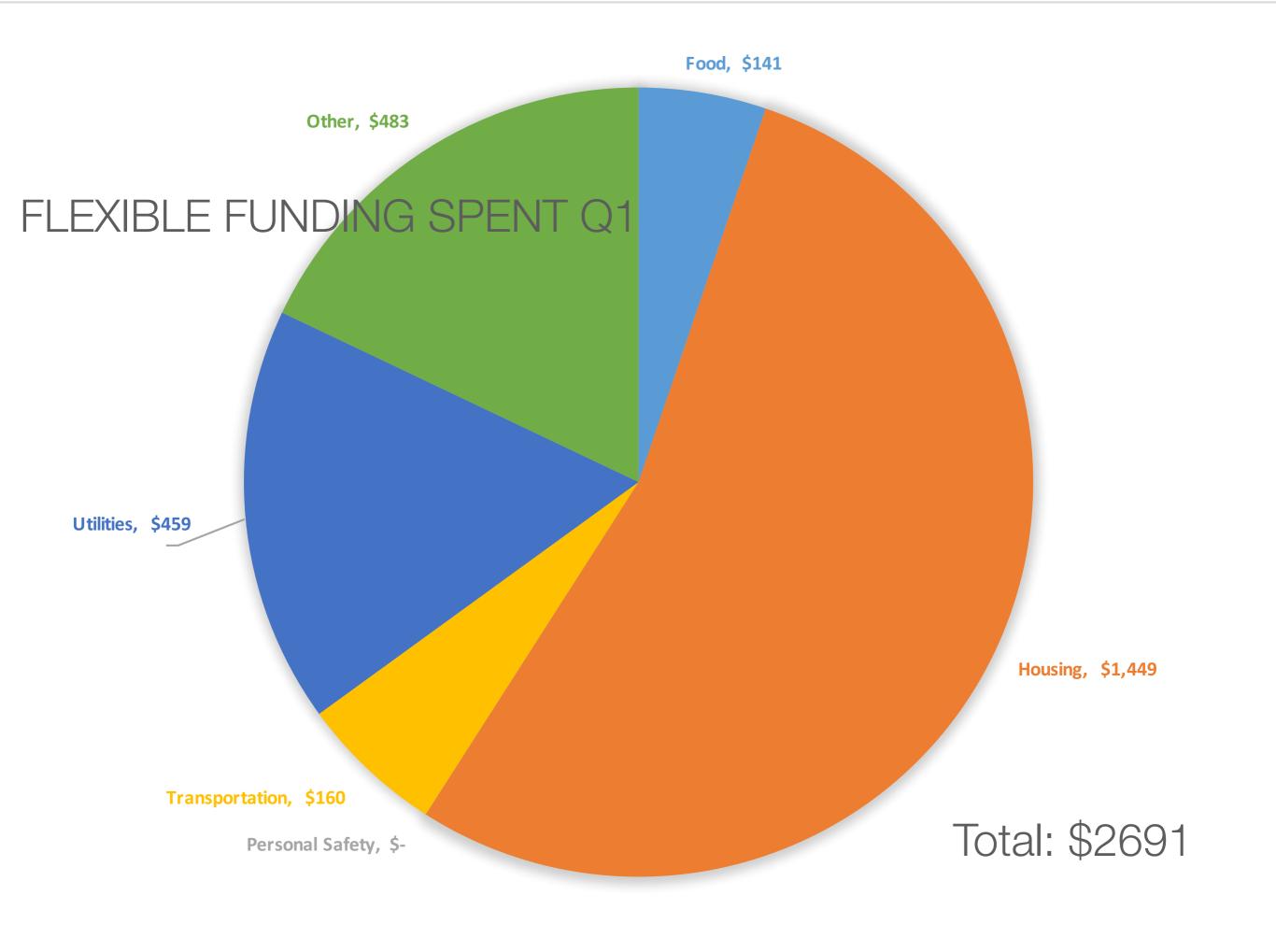
### PEOPLE SERVED Quarter 1

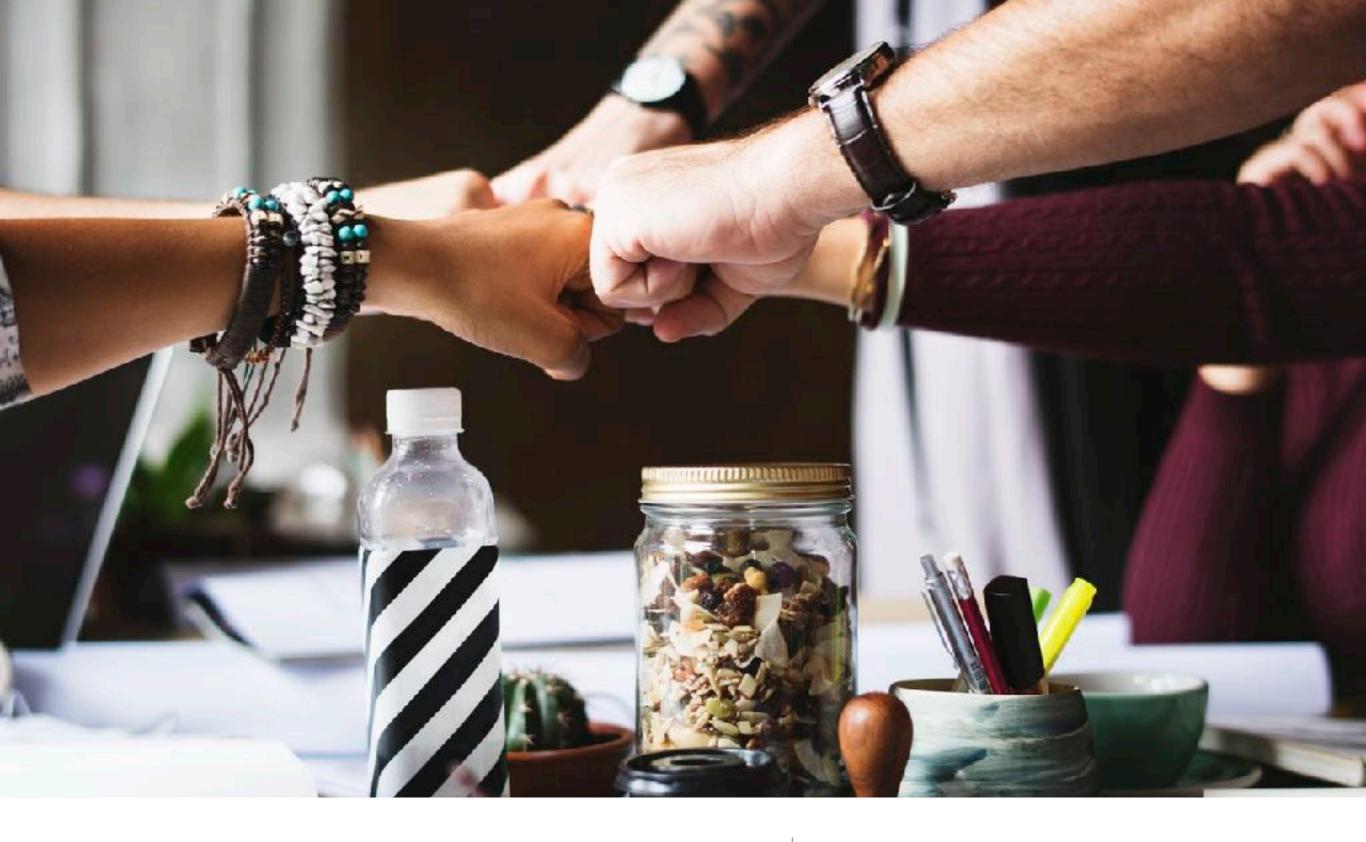
- 83 Individuals received navigation services
- 65 FEMALES
- 18 MALES
- Average age 33
- Range 16-66
- 3 individuals were served by multiple agencies
- The Emergency Department was utilized 141times within the last year (self report)











LET'S HAVE A DISCUSSION: Navigation and the AHC

MARIA PEREZ, CONSULTANT



AN AHC FOR BEHAVIORAL HEALTH: The Santa Fe County Crisis Center

ALEX DOMINGUEZ, BEHAVIORAL HEALTH ADMINISTRATIVE MANAGER

# AN AHC FOR BEHAVIORAL HEALTH: BEHAVIORAL HEALTH CRISIS CENTER

GOAL: To provide a safe and secure place for Santa Fe County adults with behavioral health issues (mental illnesses and/or addictions) and their families and caregivers to find information and receive assistance in times of crisis, and to provide linkage with needed community services.

#### WHAT ARE THE PRIMARY GOALS?

- To reduce unnecessary admission to hospital emergency departments
- To prevent unnecessary detainment of individuals in criminal facilities
- To provide immediate crisis management and de-escalation support
- To ensure individuals are connected with ongoing clinical and social support, including navigation, to prevent further crisis
- Enhance communication and cooperation between colocated services

### WHAT IS THE SERVICE ARRAY?

LIVING ROOM MODEL WITH PEER SUPPORTS RESIDENTIAL
DETOXIFICATION
TREATMENT SERVICES
(CO-LOCATED)

MOBILE CRISIS RESPONSE TEAM

NAVIGATION CENTER AND INFORMATION

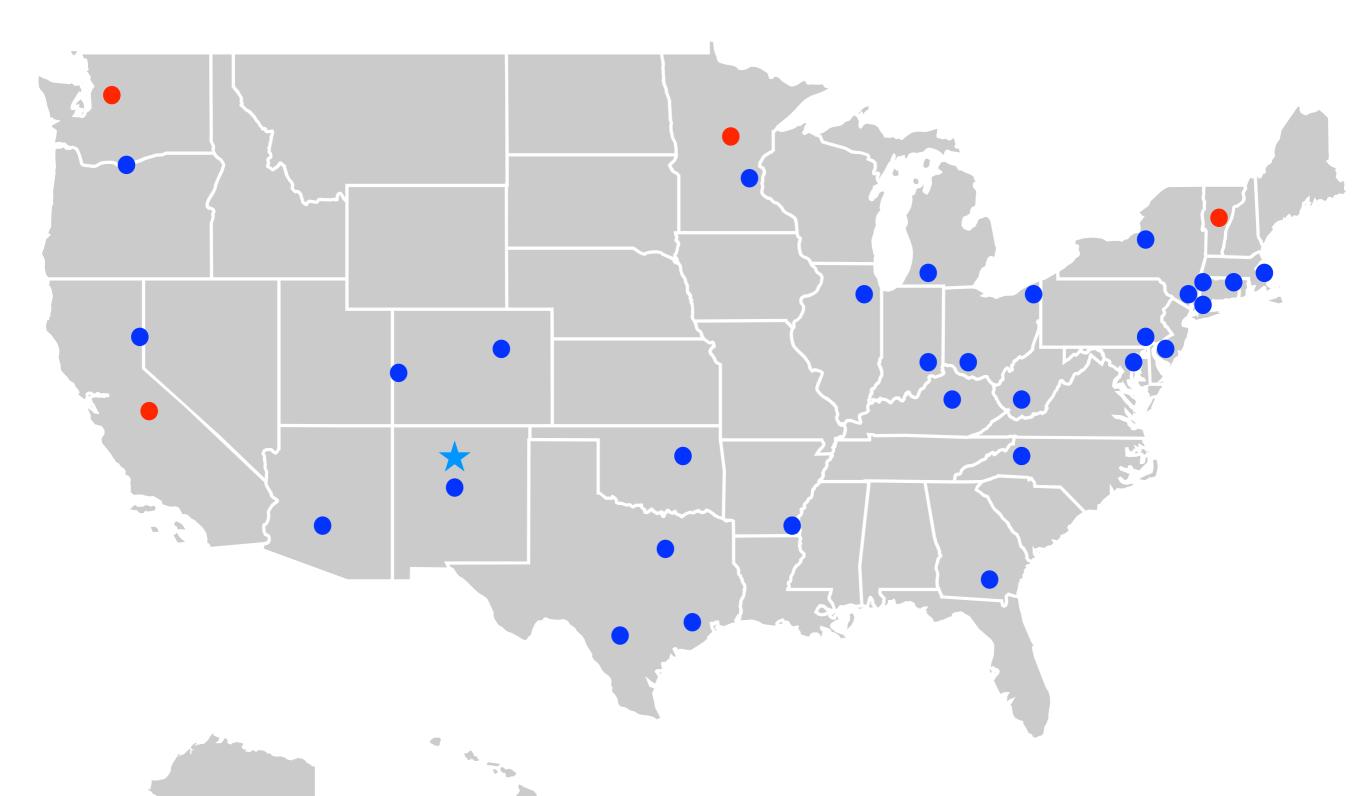
SAFE SOBERING SERVICES (CO-LOCATED)

CRISIS TRIAGE/ASSESSMENT BRIEF INTERVENTION/ PHARMACY



THE AHC: A National Perspective

DAN NICKELSON, Health Care Financing and Organizational Consultant



WHAT'S HAPPENING AROUND THE COUNTRY?

- CMS Accountable Health Communities
- ★Santa Fe County AHC
- Accountable Communities for Health



### LOOKING TO THE FUTURE

- Clinic Contracts
- IT System Procurement: January
- Navigation Meetings and Educational Series
- Evaluation Contract: How are we doing?
- Senior Health Tracks Pilot
- Behavioral Health Strategic Plan
- Santa Fe County Crisis Center
- Sustainability

